

Notice of conditions

of accreditation as a designated agency

Issued under clause 12 of Schedule 3A to the *Children's Guardian Act 2019*

NSW Department of Communities and Justice Metro Intensive Support Services

ABN 36 433 875 185

Effective date: 21 October 2022

This notice supersedes the Notice of conditions of accreditation as a designated agency, effective 11 July 2018. The Children's Guardian has varied the conditions on the accreditation of NSW Department of Communities and Justice – Metro Intensive Support Services.

In addition to the general conditions of accreditation in Schedule 3 to the Children's Guardian Regulation 2022, the Children's Guardian has imposed the following conditions on the agency's accreditation as a designated agency.

Condition 1

This agency may:

- provide statutory out-of-home care (foster care)
- arrange statutory out-of-home care (residential care – case management only)
- provide supported out-of-home care (home based care)

Condition 2

This agency may not directly provide residential care placements to children and young people in statutory out-of-home care.

Condition 3

This agency must update its case work manual to align with broader organisational policy and procedure and to reflect operational change.

Condition 4

This agency must inform the Children’s Guardian of any proposed changes to the model of care that it provides or to its governance arrangements.

Condition 5

This agency, or the Department on behalf of the agency, must prepare policies and procedures for arranging special out-of-home care and provide these to the Children’s Guardian by 1 December 2022.

The policies and procedures must address the steps the agency will take to determine:

- the safety and suitability of people authorised to provide special out-of-home care; and
 - whether a child or young person is in need of special out-of-home care; and
 - whether a proposed special out-of-home care placement will be effective in meeting the child or young person’s needs; and
 - the supervision and support to be provided to the child or young person in special out-of-home care.
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Giving false or misleading information to the Children’s Guardian is a serious offence.

The Children’s Guardian may suspend, shorten or cancel the agency’s accreditation if it fails to comply with any of these conditions.

The Children’s Guardian may publish details of failure to comply with conditions of accreditation in the Children’s Guardian’s Annual Report to Parliament.

Under section 154(1)(a)(ii) of the *Children’s Guardian Act 2019*, a decision of the Children’s Guardian to impose a condition on an accreditation or vary the conditions to which an accreditation is subject, is reviewable by the NSW Civil and Administrative Tribunal (NCAT), following an internal review by the Children’s Guardian. Further information about NCAT and internal reviews may be obtained from NCAT (phone: 1300 006 228).

Janet Schorer PSM
Children’s Guardian